

PRODUCT RECALL

Dear Customer,

Our product **Hyper 8500 Arctic Helmet Light (293-1280) charger MODEL:BK-384**, sold between 2022 and 2024, has been tested and found to be defective. The product may cause a risk of electric shock.

Therefore, we are removing all remaining units from the market. The use of the charger must be immediately discontinued, and the product must be returned to the place of purchase.

Note! Only the charger must be removed from sale and returned to us.

Instructions for dealers:

- All chargers that are for sale or in stock must be removed immediately.
- Please inform all other traders to whom you have delivered the product.
- If you have information about the end customers who purchased the product, please contact them and ask them to return the charger to you.
- End customers are requested to return the charger to the store where it was purchased.
- The end customer will receive a new charger to replace the returned charger.
- Please collect the chargers returned to you and send them back to us, Duell Bike-Center, Kauppatie 19, 65610 Mustasaari, Finland.
- After handling the returns, new chargers will be sent to replace the returned ones.

Thank you for your cooperation and we apologise for any inconvenience this may cause.

For more information:

support@duell.eu

Tel: +358 (0) 20 11 80 057



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